



NVIDIA Infrastructure Specialists (NVIS)

Data Center and Infrastructure Services

NVIDIA Infrastructure Specialist (NVIS) specializes in delivering bespoke solutions for NVIDIA DGX SuperPODs, NVIDIA Networking solutions, and other infrastructure needs. Leveraging our proven AI knowledge, global delivery capabilities, and a broad range of functional expertise, we will help you design, plan, and implement an end-to-end deployment solution that accelerates your investments and reduces your risk. These services scale from basic to end-to-end packages and can be delivered remotely, or on-site.

NVIS expertise extends to building and installing many of the largest AI infrastructures in the world. We excel at providing end-to-end services for your strategic AI projects—from installing physical and logical project components to testing and validating the entire configuration.

With NVIS, you get access to expert infrastructure teams that uniquely manage your project including:

- > Planning and Design
- > On-site Deployment
- > Training
- > Off-site Preparation
- > Testing and Validation
- > Final Handover

What You Can Expect

First, NVIS leadership learns about your project, business goals, and expectations. Project initiation, kickoff calls, and other sessions throughout the life of your project keep all stakeholders in sync, optimizing delivery and ensuring that we're aligned on fulfilling your organizational goals and vision. A dedicated NVIS Project Manager sets up a project infrastructure, which includes stakeholder mapping, a project collaboration infrastructure, an SOW, a site survey, a detailed project schedule, and a roles and responsibilities plan.

Starting the project, our experienced and certified on-site and remote teams will own the deployment project, through to completion, including providing on-site dedicated spare parts, physical installation, logical configuration, performance validation, system orchestration, and post-deployment official system-validation.

The last phase is the system handover, along with a knowledge transfer to the NVIDIA Enterprise Support team, ensuring they are updated with the system stakeholders, technology, topology, and more.

The NVIS Advantage—From Start to Finish

Involving NVIS at the start of your project gives you peace of mind, while meeting your business vision and objectives. Your NVIS project manager leads all facets of your project—from the management of remote and on-site delivery teams, right up to the successful handover of the project.

THE NVIS ADVANTAGE

Accelerate time to production and mitigate risks by choosing NVIS to take end-to-end ownership of your NVIDIA solution, from purchasing through project deployment:

- > Tailored solution
- > End-to-end ownership
- > Experienced team
- > NVIDIA in-house knowledge
- > Technology leadership
- > Industry best practices

Discovery

Arena	What to Expect
Pre-purchase support by NVIS	> Partner/customer informative collateral > Knowledge-gap mapping call (Customer/partner)
Pre-order project documentation templates	> Pre-PO SOW and task list > Project initiation > Site survey
Dedicated NVIDIA personnel	> End-to-end ownership of all project business aspects
Project business engagement	> Ready-to-use SKUs - Per system size and scope of work > Attractive price-performance ratio

Deployment

Arena	What to Expect
Pre-deployment arrangements	> Project kickoff meeting > Business engagement manager, operations leader, project manager, and project delivery leader > Pre-deployment review: Design review and P2P planning > Signing of project's custom SOW and deliverables > Share delivery Gantt with customer/partner based on hardware lead-time, workforce availability, and customer needs
Project operations	> Hardware lead-time tracking > Dynamic Gantt management
Project management	> End-to-end deployment ownership - Technology: server, network, physical/logical (HW/SW) deployment tasks > Daily meetings, progress reports, risk analysis, and escalation reviews
Local customer and partner education	> Mentored Installation - Allows local partner and customer teams to shadow NVIS in order to take ownership of future deployments > Educate the local customer and partner

Post Deployment

Arena	What to Expect
Handover to NVIDIA Support	> Knowledge transfer to NVIDIA Enterprise Support
Customer end-user training	> Tailor-made training delivered by NVIDIA expert > Training based on the customer's specific practices
Periodic health checks (optional)	> On-site/remote health checks > Create NVIDIA Support tickets, if needed

[Learn more](#)

To learn more about NVIDIA Infrastructure Services, contact:
nbu-services-sales@nvidia.com

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